

### Where can I review policy information?

Go to <u>www.campdoc.com/protection-plan</u> for additional information, including important disclaimers, and a summary of the plan details. <u>Insurance coverages are subject to the terms, limitations and exclusions in the plan, including an exclusion for pre-existing conditions</u>.

## What are the cancellation and interruption benefits?

- <u>Cancellation and Interruption</u>. Reimburses program costs in case your participant needs to cancel or interrupt a program due to a covered event. Covered events include sickness or injury, or a parent losing their job.
- <u>Emergency Medical Expenses</u>. Provides your participant with coverage for emergency medical expenses during international and domestic travel, in case of sickness or accidents during their program.

For added protection, consider the <u>Deluxe</u> plan. All the coverage and services of our <u>Basic</u> plan, with the addition of <u>Cancel for Any Reason</u>\* coverage. <u>The Deluxe plan must be</u> <u>purchased within 14 days of the date the initial payment or deposit for the trip is received</u>.

\* The Deluxe plan is not available for residents of New York. Cancel for Any Reason coverage does not cover cancellations due to the failure of your camp to provide bargained for travel arrangements due to cessation of operations for any reason.

## How much does the plan cost?

The cost of the protection plan will depend on the amount of tuition and transportation costs the family wants to cover. When you sign in to your CampDoc account, you'll be able view the cost of the plan prior to purchasing.

# Is the policy refundable?

If you are not completely satisfied within 15 days of purchasing a plan, please contact us and we will refund your plan cost if you have not departed on your trip or filed a claim. Plans are non-refundable after 15 days of purchase.

# What if I have questions?

You can email our Support Team at <a href="mailto:support@campdoc.com">support@campdoc.com</a> or call us anytime at 734.636.1000.

#### Protection Plan Purchase Instructions for Families

- 1. Sign into your CampDoc account and click on the **Protection Plan** link.
- 2. **Select** the events you'd like to add coverage for.
- 3. Enter in amount of your **Transportation** (e.g. airfare).
- 4. Select the **Basic** or **Deluxe** plan.
- 5. Search for your **Address** and select **Confirm Location**.
- 6. Select **Continue** and proceed to make **Payment**.



